

TEAM TRAINING

In order to guarantee your safety and that of our team, we have all been trained in barrier gestures, health rules and government measures.

A COVID 19 referent has been appointed.

ARRIVAL AND RECEPTION

Hydroalcoholic gel is available at the entrance of the establishment

Social distancing is materialized in the reception hall

The reception is equipped with plexiglass

All contact points (room card, bank terminal, furniture, etc.) are disinfected regularly using virucidal products.

Your contact details (phone and email address) will be requested.

YOUR ROOM

For your safety, some decorative and information elements have been removed.

The elements of the courtesy trays are individually bagged and sealed.

For your safety and in accordance with the health protocols communicated by the State, we will not enter your room during your stay. We suggest that you change your towels, bins and give you additional hospitality products on request.

If your stay is longer than 3 nights, we offer a room change.

Your room and your bathroom have been cleaned in accordance with the protocols of the Ministry of Health (ventilation time, virucidal products, personal protective equipment for the team).

The air conditioning is turned on only on your request.

FOOD & BEVERAGE

For your comfort and serenity, we offer your meals in your room (breakfast and dinner).

Our take-out lunch service is open Monday to Friday noon.

THE POOL AND THE FITNESS AREA

We are at your disposal to provide you with information on access conditions and timetables.

SUSPENDED OR RESTRICTED SERVICES

The reception is not yet reopened 24 hours a day, we will inform you on arrival of the hours according to the dates of your stay.

For the moment, we can no longer keep your belongings (forgotten items, suitcases, food, ice bread ...)

DEPARTURE

Your invoice will be sent to you by email.

I, the undersigned ..... .. declare that I have read the charter of engagement. Being aware that these exceptional provisions are put in place to offer the best compromise between the quality of service during my stay and the guarantee of health security for myself and the people with whom I will be in contact during the pandemic period, I affirm to do everything to respect it as scrupulously as possible.

Done in Gradignan, on ..... ./ 2020

Signature